

TITLE PAGE

TUCKERSMITH COMMUNICATIONS CO-OPERATIVE LIMITED

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Inter-Exchange Services

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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GENERAL TARIFF

PREFACE

1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between **Tuckersmith Communications Co-operative Limited**, hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to Section 80, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.
- C 1.05 Pursuant to Decision 2006-14, the Company's local exchange services may be resold in accordance with the conditions of this tariff. However, the resale of residential exchange services is only permitted to provide residential services.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
- (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
 - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
 - (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

- 3.01 Numbering in this Tariff will be shown in the following manner:
- 120-2.01(a)(1).
- 120 denotes the Section
2 denotes the Sub-section
2.01 denotes the Item
(a) denotes the Paragraph
(1) denotes the Article

CODES AND SYMBOLS

CODE DENOTES

C Change in wording or correction

R Reduction in rate or charge

A Increase in rate or charge

N New rate or charge

NC Denotes no change in rate or charge

S Reissued matter

GENERAL TARIFF

ABBREVIATIONS

ABBREVIATIONDENOTES

40MHZ	40 megahertz
60HZ	60 hertz
110V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BIF	business interphone --F
B.R.A.	base-rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension
H.F.	high frequency
I/C	incoming
Km	kilometer
L.R.A.	locality rate area
M.E.S.C.	multi-element service charge
MRC	monthly recurring charge
N/A	not applicable
No.	number
NRC	non-recurring charge
P.A.B.X.	private automatic branch exchange
P.B.X.	private branch exchange
P.S.R.	page type-sending and receiving (teletypewriter)
P.T.C.	program transmission channel
Rev.	revision
R.G.	rate group
S/A	special assembly
S.C.	service charge
SSB	single side-band
SS-1	selective-signalling system
T.V.	television
TWX	teletypewriter exchange service
USOC	uniform service order code
VHF	very high frequency
WATS	wide area telephone service

CHECK PAGE

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830	<u>RESERVED</u>	

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CRTC 25580

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GENERAL TARIFF

CARRIER ACCESS TARIFF

C RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611,
SECTION 2 CARRIER ACCESS TARIFF.

Filing Date: October 31, 1994

Effective Date: January 1, 1995

CRTC Order 94-1360 Date 17 November 1994

TUCKERSMITH COMMUNICATIONS CO-OPERATIVE LIMITED

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CRTC 25580

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TERMS OF SERVICE

C RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611,
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GENERAL TARIFF

GENERAL

C 1. RETURNED CHEQUE CHARGE

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC
25611 SECTION 1 GENERAL ITEM 20 PAGES 110 - 111 RETURNED CHEQUE CHARGE.

GENERAL

2. LATE PAYMENT CHARGE

C RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF
CRTC 25611 SECTION 1 GENERAL ITEM 26 PAGE 112a LATE PAYMENT CHARGES.

3. GENERAL TERMS AND CONDITIONS

- 3.01 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.
- 3.02 Except as provided for in the Ontario Independent Services Tariff CRTC 25611, Section 1, General Item 30.4.03, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.
- 3.03 The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.

4. SALE OF TUCKERSMITH COMMUNICATIONS CO-OPERATIVE LIMITED TARIFFS

SALE OF TARIFFS APPLY AS IN INDEPENDENT SERVICES TARIFF CRTC 25611 SECTION 1, GENERAL, ITEM 16, PAGES 103-104, SALE OF INDIVIDUAL INDEPENDENT COMPANY TARIFFS

DEFINITIONS

ADDITIONAL TELEPHONES - See 220 - 1.01.

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates. See 100-3.01

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

CLASS OF SERVICE

- When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).

- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

DEFINITIONS

DEFINITIONS (Cont'd)

CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

- Schedule 1 - operates at signalling speeds up to and including 45 bauds.
- Schedule 2 - operates at signalling speeds up to and including 55 bauds.
- Schedule 3 - operates at signalling speeds up to and including 82.5 bauds.
- Schedule 3A - operates at signalling speeds over 82.5 bauds up to and including 150 bauds.
- Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

DEFINITIONS

DEFINITIONS (Cont'd)

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE - See 100-1.01.

EXCHANGE AREA - See 100-1.01.

EXCHANGE SERVICE - See 100-1.03.

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialing is permitted. See 100 - 3.01 i), ii).

EXTRA LISTING - See 140-4.01.

FOUR-PARTY LINE - A common line arranged to serve four main stations.

GRADE OF SERVICE - The term used to describe customers' exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual, two-party and four-party line.

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 180-1.01.

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-2.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

DEFINITIONS

DEFINITIONS (Cont'd)

MAIN TELEPHONE (OR MAIN STATION)

- As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.
- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. - PRIVATE BRANCH EXCHANGE.

PARTY-LINE SERVICE - See 180-1.02.

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - See 100-2.01.

PRIMARY LISTING - See 140-3.01.

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

DEFINITIONS

DEFINITIONS (Cont'd)

SEMI-PUBLIC TELEPHONE SERVICE - See 160-1.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

STATION

- As used in connection with telephone service - See "Telephone".
- As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

TWO-PARTY LINE SERVICE - A common line arranged to serve two main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

1. GENERAL

1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local-service rates apply, is known as the exchange area or local-service area. In some cases, an exchange area includes two or more base rate areas.

1.02 When an exchange area contains one wire centre and more than one base rate area, then that wire centre is designated as the rate centre. When more than one wire centre and more than one base rate area exists in an exchange area, then only one of the wire centres is designated as the rate centre.

The rate centre location is used for determining message toll rate distance and in determining local, inter-exchange and foreign-exchange distance charges.

1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local-service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

2.01 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.

2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:

(a) Flat-rate services, which consist of Customer services, namely, individual line business and residence service.

(b) Message-rate services, which consist of the following:

(1) Semi-public telephone service.

(2) Public telephone service.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 The exchange names, Central Office (NXX) codes and area code are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
BAYFIELD	565	519
CLINTON	233	519
HENSALL	263	519
SEAFORTH	522	519
Base Rate Areas are located at: Bayfield, Clinton, Hensall and Seaforth.		

i) Bayfield has Extended Area Service with:

Zurich Independent
Hensall Independent
Hensall Bell
Clinton Independent
Clinton Bell
Goderich Bell

ii) Clinton has Extended Area Service with:

Goderich Bell
Auburn Bell
Seaforth Independent
Seaforth Bell
Bayfield Independent
Hensall Independent
Hensall Bell
Clinton Bell
Blyth Bell

iii) Hensall has Extended Area Service with:

Seaforth Independent
Seaforth Bell
Bayfield Independent
Clinton Independent
Clinton Bell
Exeter Bell
Zurich Independent
Hensall Bell
Centralia Bell
Crediton Bell
Ilderton Bell
London Bell
Lucan Bell

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

3.01 (Cont'd)

iv) Seaforth has Extended Area Service with:

Clinton Independent
Clinton Bell
Hensall Independent
Hensall Bell
Dublin Bell
Seaforth Bell
Centralia Bell
Crediton Bell
Exeter Bell
Ilderton Bell
London Bell
Lucan Bell

3.02 Extended area service (EAS); the addition of an exchange to a local-service area; may be established when the following three criteria are met:

- (a) At least 60% of both residence and business subscribers in one exchange must call the other exchange at least once a month;
- (b) The rate distance between the exchanges' rate centres must not exceed 40 miles or 64 kilometres, and;
- (c) A simple majority (or 50% of subscribers who vote) of both residence and business subscribers whose basic local rates would be increased must approve of the new service. In order to mitigate the potential for a large exchange defeating an EAS vote, a vote is not required where the associated individual-line residential rate increase would be one dollar or less per month.

EXCHANGE SERVICE – GENERAL
ABRIDGED

4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

4.01 A specific schedule of basic rates for primary exchange (or local) service applies for the Base Rate Area.

4.02 The initial service period for all primary exchange services is one month.

4.03 The following are basic monthly rates for primary exchange service.

Note: a) additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.

USOC	DESCRIPTION	MONTHLY RATE (see note (d) below)	
		Minimum Rate	Maximum Rate
1LR	Individual Line Res		\$25.87 A
1FL	Individual Touch Tone Line Bus		\$45.70
KFB	Individual Touch Tone Key Line Bus		\$45.70

(a) Emergency Reporting Tel. is classified as a Business service.

(b) Off Premise Extension is provided at a monthly rate of \$3.00 Bus (USOC BXR) and \$2.00 Res (USOC EXT).

(c) Touch Tone dialing is provided at no additional cost.

(d) Subject to rate range. The minimum rates are filed in confidence.

EXCHANGE SERVICE - GENERAL

4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE (cont'd)

4.04 Bundled services for residential and business primary exchange service are available only where technology permits in the following exchanges: 565/522/233/263.

Bundle # 1 High Speed Regular Package **\$59.95**

Primary Exchange Service

Visual Call Waiting

High Speed Regular Internet

USOC BUHSRI

Bundle # 2 High Speed Lite Package **\$49.95**

Primary Exchange Service

Visual Call Waiting

High Speed Lite Internet

USOC BUHSLI

Bundle # 3 All Services Residence Package **\$99.95**

Primary Exchange Service

Visual Call Waiting

High Speed Regular Internet

Basic and Enhanced TV (includes only one STB)

USOC BUTV3

EXCHANGE SERVICE - GENERAL

4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE (cont'd)**4.04 (cont'd)****Bundle # 4 High Speed Business Package **\$89.95****

Primary Exchange Service

Name & Number Display

High Speed Regular Internet

USOC BUHSBI**Bundle # 5 All Services Business Package **\$129.95****

Primary Exchange Service

Name & Number Display

High speed Regular Internet

Basic and Enhanced TV (includes only one STB)

USOC BUTV3B

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

5. CALL DISPLAY BLOCKING

5.01 General

- a) Any persons wishing to protect the anonymity of their calling number may use per call Call Display Blocking. No charge is made for using per call Call Display Blocking.
- b) Per Line Call Display Blocking is provided upon request, to social service agencies (including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies) and customers identifying themselves as victims or potential victims of violence.

EXCHANGE SERVICE - GENERAL

6. SEASONAL SERVICE OPTION

- C 6.01 Seasonal service option is provided to residential and business customers who wish to have private line telephone service for a minimum of 6 consecutive months during a twelve-month period. During the maximum suspension period of 6 consecutive months customers pay local service rates at one half of the rate that would otherwise be charged for private business, private residential and touch tone service. Reconnection occurs automatically after six months of disconnection unless requested earlier by the customer. Customers subscribing to the seasonal service option must subscribe to bill payment through pre-authorized payments, which is provided at no additional cost to the customer.

GENERAL TARIFF

SERVICE CHARGES

1. GENERAL

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for him. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
- (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
 - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
- (a) Repair work, except for those conditions when Section 1, Items 30.4.03 and 30.4.04 of the Ontario Independent Services Tariff CRTC 25611 (Terms of Service) and Section 850 of the individual company tariff (Customer Provided Equipment) apply.
 - (b) The removal of service, equipment, and/or facilities.
 - (c) A change from one grade of main-telephone service to another type of service (individual, two-party or four-party line).
 - (d) Work that the Company initiates for service reasons.
 - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

GENERAL TARIFF

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES

- 2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

- 2.02 The four service charge elements are described as follows:

- (a) ADMINISTRATION CHARGE An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) LINE CONNECTION A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Line Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) PREMISES VISIT A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

GENERAL TARIFF

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES (Cont'd)

- (d) PREMISES WORK CHARGE A Premises Work Charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

A Premises Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time service is established and no move or change of the telephones and/or equipment is requested by a customer;
- A telephone equipped with a plug is delivered by a Company representative to a customer's premises.

3. SERVICE CHARGES SCHEDULE

ELEMENTS OF SERVICE CHARGES:	SERVICE CHARGES	
	RESIDENCE	BUSINESS
A a) Administration Charge	\$15.00	\$20.00
A b) Line Connection	\$20.00	\$25.00
A c) Premise Visit	\$20.00	\$20.00
A d) Premise Work	\$20.00	\$20.00

GENERAL TARIFF

SERVICE CHARGES

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
<u>Receiving, recording and processing Customer's request.</u> Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.	X			
<u>Connecting telephone line to the network.</u> Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.		X X X		
<u>Visit to Customer's premises to complete a Customer's request.</u> Apply for each visit whether work is done or not. <u>Does not</u> apply to subsequent visits to complete an order where a Premises Visit charge has already been applied.			X	
<u>Work performed at the Customer's premises at Customer's request.</u> Apply to install, move or change a telephone line or miscellaneous equipment. <u>Does not</u> apply when: - equipment is in-place at the time service is established and no move or change is requested - a telephone equipped with a plug is delivered by the Company to a customer's premises.				X

SERVICE CHARGES

5. OTHER EQUIPMENTS AND SERVICE CHARGES

- 5.01 Many items of equipment have service charges of specific amounts which apply when these items are installed in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

- 6.01 Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

7. INSPECTION AND MODIFICATION CHARGE

- 7.01 Refer to Customer Provided Equipment Section 850, Subsection 5. for details.

TUCKERSMITH COMMUNICATIONS CO-OPERATIVE LIMITED

GENERAL TARIFF

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Section 120

TELEPHONE SET LOSS CHARGE

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT HAVE BEEN FORBORNE FROM REGULATION AND PURSUANT TO CRTC ORDER 2001-346, TWO AND FOUR-PARTY LINE RESIDENCE SERVICE IS NO LONGER AVAILABLE.

GENERAL TARIFF

CONSTRUCTION CHARGES

1. GENERAL

1.01 Construction charges apply for the following:

- (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
- (b) For certain facilities provided on the private property of the applicant, customer or lessee.

1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work. It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

2.02 When construction, in addition to this reasonable amount as specified in Section 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge applies based on the expense incurred by the Company.

GENERAL TARIFF

CONSTRUCTION CHARGES

3. CONSTRUCTION ON PRIVATE PROPERTY

- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. INTERIOR CONSTRUCTION

- 4.01 The Company normally installs exposed wiring in buildings except as follows:
- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
- (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
- (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
- (2) The Company decides the type of wiring to be used and the method of installing it.
- (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
- (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.

GENERAL TARIFF

CONSTRUCTION CHARGES

4. INTERIOR CONSTRUCTION (Cont'd)

- 4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.
- 4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi-Element Service Charges apply accordingly.

GENERAL TARIFF

DIRECTORY LISTINGS

C RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611, SECTION 9 DIRECTORY LISTINGS.

MULTI ELEMENT SERVICE CHARGES ARE FOUND IN SECTION 110 OF THE TUCKERSMITH COMMUNICATIONS CO-OPERATIVE LIMITED TARIFF.

PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

- 2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

- 3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

- 4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of 25¢ applies for each originating local call.
- 5.02 Regular rates apply for message toll service.

GENERAL TARIFF

SEMI-PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 Semi-public telephone service is a message-rate service furnished at the Company's discretion at the following types of locations:
- (a) Where a public service does not seem warranted and there is an indication of combined customer and public usage.
 - (b) Where there is collective use of the service by guests, members or similar occupants of the premises and a business service is unsuitable.
- 1.02 Semi-public telephone service is furnished as main telephone service not as foreign exchange service.

2. SERVICE AND EQUIPMENT

- 2.01 Semi-public telephones are equipped with coin collecting devices and service is furnished on an individual line.

3. RATES AND CHARGES

- 3.01 The customer is charged \$25/month (1PP) for each semi-public telephone service.
- 3.02 Local calls originating at semi-public telephones are charged at \$0.25 each.
- 3.03 Service charges for the installation of a semi-public telephone service are those for business service and apply in accordance with Section 110-3.

GENERAL TARIFF

BUSINESS AND RESIDENCE SERVICE

1. GENERAL

- 1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

- 2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.

- 2.02 The business classification applies in such circumstances as the following:

- (a) When a directory listing indicates other than primarily domestic use.
- (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
- (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.

- 2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:

- a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
- b) A customer to both Business and Residence service may have either of the following:
 - (1) Connection of residence service with terminating equipment of the customer's business service.
 - (2) An additional telephone connected to the residence service at the location of the customer's business service.

GENERAL TARIFF

BUSINESS AND RESIDENCE SERVICE

2. BUSINESS SERVICE (Cont'd)

- 2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. RESIDENCE SERVICE

- 3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

GENERAL TARIFF

INDIVIDUAL LINE SERVICE

1. GENERAL

C 1.01 Individual-line service is a grade of customer exchange service that provides for the connection of one telephone to a central-office line.

C 2. Reserved for future use.

3. RATES

C 3.01 Rates for individual line services are given in Item 100.4.

GENERAL TARIFF

ADDITIONAL TELEPHONES

1. GENERAL

- 1.01 An additional telephone is a telephone connected with the same primary service as a main telephone.

2. REGULATIONS

- 2.01 Additional telephones are ordinarily installed in the same building as the main telephones but when facilities are available they may be installed:

- (a) On any premises of the same customer.
- (b) On premises of other than the customer if a separate primary service is furnished there.

NOTE: Channels that connect main and additional telephones in different buildings are subject to distance charges (See Section 260).

- 2.02 The number of additional telephones with bells that may be installed with a main telephone is governed by the limitation on the number of bells installed on one line. The Company may determine the number of additional telephones without bells to be installed with a main telephone.
- 2.03 The Company does not undertake to provide satisfactory transmission on any call on which two or more telephones connected with the same service are used simultaneously.

3. RATES

- 3.01 Additional telephones are provided by the Company at the rates and charges specified in this Tariff.

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Section 240

GENERAL TARIFF

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

C PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT HAVE BEEN FORBORNE FROM REGULATION.

RATES FOR INDIVIDUAL TOUCH TONE KEY LINE BUSINESS SERVICES ARE GIVEN IN ITEM 100.4.03.

GENERAL TARIFF

DISTANCE CHARGES

1. GENERAL

- 1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers. Such charges are in addition to the other rates and charges applicable.
- 1.02 Distance charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. LOCAL CHANNELS2.01 General

- (a) Local distance charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines.
- (1) Between service points.
 - (2) Between service points and the rate centre location or wire centre used as a measuring point on an inter-exchange channel provided for the customer.

For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.

- (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
- (c) The monthly distance charge provides for one pair of wires or the equivalent between the telephone or service points.

The multi element service charges provide the connection of a local channel to the service point which is the demarcation point.

- (d) When a multi-wire channel is provided, the following apply:
- (1) A charge applies for each pair of wires or the equivalent that is part of the channel when provided for the following, solely or in combination:
 - a. For duplex operation.
 - b. To connect customer-provided or lessee-provided equipment.
 - c. Solely within the exchange and with no inter-exchange connection.
 - (2) When an additional single wire or the equivalent is used, it is charged for as a channel.
 - (3) The initial 400-metre distance or 1/4 mile charge, if applicable, applies only once.
 - (4) Multi-wire channels provided under any other circumstances than specified above are charged for as single channels.

GENERAL TARIFF

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)2.02 Channel Measurement

Channels between buildings on different properties:

- (1) For a two-point local channel the charge or rental is based on the airline distance between the centres of the buildings in which the channel terminates and provides for the facilities to extend the channel to connect one or more additional telephones or service points in the same building. See Item 2.03(c) for channels between buildings on continuous property.
- (2) For a channel between more than two points (multi-point) the following applies:
 - a. for a channel with no bunching arrangement, bridging arrangement or distributing amplifier the chargeable distance between each of the combinations of pairs of service points is determined separately. The total chargeable distance is the combination of distances connecting all service points that produce the lowest charge.
 - b. for a channel with one or more distributing amplifiers, bridging arrangements, or bunching arrangements, the chargeable distance is the sum of the following, each being determined separately:
 - A. The rental for the portion of channel between the lessee's premises and the wire centre in which a distributing amplifier, bridging arrangement (or the first of two or more), or a bunching arrangement is located. If there are two or more distributing amplifiers or bridging arrangements, measurement is continued from the wire centre previously mentioned and is the shortest distance linking all other wire centres in which there is a distributing amplifier or bridging arrangement on the same network. The rental is computed separately for each of the legs that comprise this portion of the channel. The initial 400 meter or 1/4 mile distance rental applies only once.
 - B. The rental for the portions of channel between a wire centre in which there is a distributing amplifier, bridging arrangement or bunching arrangement and each service point associated with it, each computed separately. The initial 400 meter or 1/4 mile distance rental does not apply to such portions.

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)

2.03 Rates and Charges

(a) Channel between buildings on different properties:

(1) Two-point local voice grade channel:

- a) For a channel provided to serve an off premise additional telephone, the chargeable distance is that between the wire centre that serves the main telephone and the building in which the additional telephone is installed.

USOC	DESCRIPTION	MRC	SC
1LLBY	Initial 1/4 mile	\$1.50	MESC
1ALBY	Additional 1/4 mile Hensall & Clinton	\$0.70	MESC
1ALBY	Additional 1/4 mile Bayfield & Seaforth	\$0.55	MESC

Maximum number of quarters charged for mileage = 15

- (2) Multi-point voice-grade local channel:
the monthly charges or rentals apply as stated in 2.03 (a) (1) a) and the initial 1/4 mile distance charge or rental applies once on each channel.

GENERAL TARIFF

EMERGENCY-REPORTING AND ALERTING SYSTEMS

1. GENERAL

- 1.01 Emergency-reporting and alerting systems are available to municipalities and other organizations for the transmission by telephone of reports of fires or other emergencies.
- 1.02 The municipality is to conduct any negotiations that it considers necessary with fire underwriters about fire insurance classifications or other matters affecting the services.

2. TELEPHONE-TYPE ALERTING SYSTEM2.01 General

- (a) This system is designed for use in exchanges served by a single wire centre, where the fire hall is continuously attended and volunteer firemen are on call.
- (b) A special telephone answering/conference device in the central office connects the person calling the fire department with the individual line services of the designated volunteer firemen. These services are simultaneously disconnected from regular exchange service and the bell at each telephone rings until the telephone is answered.
- (c) If desired, a siren provided by the municipality may be actuated from any touch-tone telephone connected to the answering/conference device or the operation of a key in the fire hall.
- (d) An initial service period of five years applies to the answering/conference equipment installed in the wire centre.

2.02 Rates and Charges

Fire Reporting System:

USOC	DESCRIPTION	MRC	SC
7EF	Emergency Alert Relay Equip 10L	\$6.50	MESC

MISCELLANEOUS EQUIPMENT

1. GENERAL

1.01 Miscellaneous equipment is provided at the rates and charges specified.

1.02 Items shown as destandardized are only available on returns to stock.

2. CORDS

C PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

3. JACK AND PLUG EQUIPMENT

C PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

4. SIGNALS

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

C 5. TOUCH TONE

- 5.01 Materials previously listed in Section 490 - 5 are now included in Section 100 - 4. Touch Tone dialing is provided at no additional cost on Residence and Business local service - individual line.

6. TELEPHONE STATION EQUIPMENT

6.01 500 Type, Contempra, and Miscellaneous Sets

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

6. TELEPHONE STATION EQUIPMENT (Cont'd)

6.02 Volume-Control Telephone Equipment

(a) General

- 1) This equipment is for use by customers with impaired hearing or otherwise where it is desired to amplify sounds transmitted to a telephone so equipped. The Company does not guarantee that results with the equipment will be satisfactory in any case of impaired hearing.

(b) Rates and Charges

A handset equipped with a receiver-amplifier, for use with a 500-type rotary-dial telephone set only, is provided without charge (USOC VLN) for 1, for more than 1 the following rate applies. All monthly rates in addition to the basic service rate apply.

USOC	DESCRIPTION	MRC	SC
VLG	Hard of Hearing Handset	\$2.00	MESC

6.03 Contempra Telephone

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

6. TELEPHONE STATION EQUIPMENT (Cont'd)

6.04 Miscellaneous Sets

C
PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND
TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE
SERVICE HAVE BEEN FORBORNE FROM REGULATION.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

7. CUSTOM CALLING FEATURES

- 7.01 These features are furnished with individual line service, excluding the semi-public telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.
- 7.02 The following custom calling features are provided:
- a) Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred.
 - b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
 - c) Three-way Calling provides for holding an existing call and, by dialing the telephone number of a third telephone, extending the call to that telephone.
 - d) Call Waiting provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.
 - e) Wake Up Service provides for the ability to program the phone to ring at a specified time for a specified number of rings.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

7. CUSTOM CALLING FEATURES (Cont'd)

7.03 The following rates and charges apply and are in addition to other rates and charges applicable. The customer must take a minimum of 2 features:

a) Call Forwarding

USOC	DESCRIPTION	MRC	SC
ESN & ESM	Business & Residence	\$1.00	MESC

b) Speed Calling

USOC	DESCRIPTION	MRC	SC
ESP & ESH	8-Code Business & Residence	\$1.00	MESC
ESQ & ESJ	30-Code Business & Residence	\$1.00	MESC

c) Three-Way Calling

USOC	DESCRIPTION	MRC	SC
ESD & ESC	Business & Residence	\$1.00	MESC

d) Call Waiting

USOC	DESCRIPTION	MRC	SC
ESB & ESA	Business & Residence	\$1.00	MESC

e) Wake-up Service

USOC	DESCRIPTION	MRC	SC
EWB & EWA	Business & Residence	\$1.00	MESC

f) Combination of a) - e)

USOC	DESCRIPTION	MRC	SC
ESX & ESW	Business & Residence	\$4.00	MESC

MISCELLANEOUS EQUIPMENT

8. CALL MANAGEMENT SERVICE

8.01 Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrex customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are subject to the availability of suitable facilities.

C 8.02 Notwithstanding any other provisions of the Company's tariffs and as an exception to Section 1, Item 30.13. of the Ontario Independent Services Tariff CRTC 25611 (Terms of Service), any non published telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to CMS customers.

8.03 Any persons wishing to protect their anonymity may do so using Call Display Blocking options specified in Section 100 \$.01

5

8.04 The following CMS features are provided:

- (a) Call Display provides the means to activate the CMS customer's visual display of the telephone number from which the call is originating. In order to access this feature the customer must have a display device which is compatible with CMS. Certain telephone sets offered in Section 490 provide such a display device.
- (b) Call Return enables the customer to automatically re-dial the telephone number of the last incoming or outgoing call, whether the call is answered or not. If the number is busy, the network scans its availability for a period of 30 minutes and, when it is free, notifies the customer by a distinctive ringing signal. The call is automatically processed when the customer answers.
- (c) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is offered as part of the basic network access service to individual line customers.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

8.04 The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

DESCRIPTION	RESIDENCE		BUSINESS	
	USOC	MRC	USOC	MRC
Call Return	CMSCR	\$2.50	CMSCB	\$3.50
Call Display	CMSDR	\$2.50	CMSDB	\$3.50
Call Display Block		N/C		N/C
Call Trace a) \$ 5.00 per succesful trace b) \$10 Monthly Maximum				

C Service charges will be levied according to the Multi-Element Service Charge.

MISCELLANEOUS EQUIPMENT

9. TOLL RESTRICTION SERVICE

C RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF
CRTC 25611 SECTION 4 MISCELLANEOUS ITEM 409 PAGE 424 TOLL RESTRICTION.

10. MISCELLANEOUS EQUIPMENT

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND
TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE
SERVICE HAVE BEEN FORBORNE FROM REGULATION.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

C 11. BUSY LINE VERIFICATION/INTERRUPTION

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611,
SECTION 4 MISCELLANEOUS ITEM 400 PAGES 401-404 BUSY LINE VERIFICATION/INTERRUPTION

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

C 12. CALL BLOCKING SERVICE

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611
SECTION 4 MISCELLANEOUS ITEM 402 PAGES 407-408 CALL BLOCKING SERVICE.

MISCELLANEOUS EQUIPMENT

C 13. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611
SECTION 4 MISCELLANEOUS ITEM 401 PAGES 405-406 GRANDFATHERING OF ROTARY DIAL SERVICE
ON INDIVIDUAL LINES.

MISCELLANEOUS EQUIPMENT

N 14. AUTOMATED DIRECTORY ASSISTANCE CALL COMPLETION (ADACC)

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611, SECTION 4, MISCELLANEOUS ITEM 403, PAGES 409-410 AUTOMATED DIRECTORY ASSISTANCE CALL COMPLETION (ADACC).

GENERAL TARIFF

INTER-EXCHANGE SERVICES - GENERAL

1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
- (a) Two-point service
 - (b) Conference service
 - (c) Overseas service
 - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

800 TELEPHONE SERVICE

800 SERVICE - CANADA

1. SERVICE DESCRIPTION

- 1.01 800 Service - Canada is a network service which allows the customer to receive incoming customer-dialed calls originating from points within Canada. 800 Service - Canada calls are toll free to the caller.
- 1.02 An 800 number can terminate on a single line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.03 Only one conversion number is assigned to an 800 number.
- 1.04 More than one 800 number can terminate on the same conversion number.

2. TERMS AND CONDITIONS

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer premises, at a mutually agreed point.
- 2.02 A minimum service period of one month applies.
- 2.03 More than one 800 number, either Canada or U.S. service, can terminate on the same group of access lines.
- 2.04 800 Service - Canada is not furnished as a Foreign Exchange Service.
- 2.05 This service may not be resold or shared to provide Message Toll Service or other interexchange voice services.
- 2.06 800 Service - Canada is furnished subject to the availability of suitable facilities.
- 2.07 An 800 Service - Canada customer may not receive calls from an exchange of a telephone system that does not participate in the provision of 800 Service - Canada.
- 2.08 An 800 Service - Canada call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be blocked and the home NPA rate applies.

GENERAL TARIFF

800 TELEPHONE SERVICE

2. TERMS AND CONDITIONS (Cont'd)

2.09 Calls must be customer dialed. As an exception, 800 Service - Canada calls may be placed with the operator for completion in the following instances:

- a) Calls that originate from exchanges where direct dialing is not provided.
- b) Calls that originate from a coin, mobile, ship or aircraft telephone service.
- c) Calls that are placed by guests of hotels with P.B.X. service.

2.10 A 800 Service - Canada subscriber may be listed in the directories of the Company at the rates shown for Business Extra Listings. Customers may also be listed in the directories of other Canadian telephone companies at the rates specified in their respective tariffs.

2.11 The customer has the option of receiving calls over dedicated or non dedicated access lines.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	SC
8DA	800 Service Dedicated Access	\$30.00	MESC
8NA	800 Service Non-dedicated Access	\$8.00	MESC

INTERNET ACCESS SERVICE

PURSUANT TO TELECOM ORDER CRTC 99-592, 25 JUNE 1999 RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED INTERNET SERVICES HAVE BEEN FORBORNE FROM REGULATION.

GENERAL TARIFF

OTHER SERVICES AND FACILITIES - GENERAL

1. GENERAL

- 1.01 The following sections in the 800 and 900 series, specify rates, rentals, charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service.
 - (b) Use of certain customer-provided equipment with the Company's facilities.
 - (c) Lease of channels.
 - (d) Arrangements for data transmission.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

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GENERAL TARIFF

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Section 820

CALL ANSWER SERVICE

PURSUANT TO TELECOM DECISION CRTC 2010-777, 20 OCTOBER, 2010, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED CALL ANSWER SERVICE HAVE BEEN FORBORN FROM REGULATION.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.
- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in Section 1, Item 30.16. of the Ontario Independent Services Tariff CRTC 25611 (Terms of Service).

1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

C

3. Reserved for future use

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

4. DIAGNOSTIC MAINTENANCE CHARGE

- 4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.

When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, a service charge applies for each trouble reported.

The applicable rates and charges for work performed during regular hours are:

For each trouble reported: \$45.00

Measurement of time starts upon the arrival of the repairman at the premise where the customer's equipment is located.

Overtime rates and charges apply for work performed outside regular hours or during weekends and statutory holidays.

5. Reserved for future use.