

IMPORTANT NOTICE

Effective November 1ST, 2022
TCC is going paperless.

We kindly ask that all customers enroll with TCC SmartHub & ebilling prior to November 1ST, 2022. SmartHub is your gateway to accessing your account anytime, anywhere.



see reverse for full registration details

TCC SmartHub gives you control to:

- View your current bill & billing history
- Make payments
- Register for automatic payment
- Report an issue with your service
- View important TCC notices
- **Register for eBill**
- Contact TCC customer service

Does not apply to customers who:

- are over the age of 65;
- do not have internet; and/or
- self-identify as a person with disabilities

If you fall in any of these categories, contact our office at **519.606.2211** prior to November 1ST to continue receiving your TCC bill by mail.

How to Register for TCC SMARTHUB & EBILL

- 1 Go to tcc.on.ca select MyTCC then My Account
- 2 Select New User? Sign up for access to our self-serve site
- 3 Enter TCC account number, last name or business name *as it appears on your TCC bill* & active email address
- 4 Follow the prompts to answer two validation questions to ensure the security of your account
- 5 Go to your email inbox and **select the new Smarthub email**. Follow the steps to verify your account.
- 6 Once verified, you are automatically enrolled in paperless billing & will receive email notification each month when your bill is ready for viewing.



Download our App for even easier access

Begin at Step 2 to complete
registration on the app!



**ENROLL EARLY &
be entered to win a
\$500
gas giftcard**

*ALL customers enrolled in paperless billing by
October 1ST, will be automatically entered to win*

***NOTE:** If you currently receive both a paper & ebill, effective November 1ST your paper bill will be terminated automatically. There is no action required.