5 Your Cloud DVR
Never miss a show again

You're going to love the functionality of our new Cloud DVR service. Each TCCTV package comes with at least 5 hours of recording time. You can add up to a maximum of 200 hours. Record as many programs as you like while you watch a program, all using only one stream. We recommend you delete unwanted shows to free up space for future recordings.

Schedule a recording

1. Press the **Guide** button on your remote control.

2. Use the arrow buttons on the remote control to find the program you would like to record.

3. Click the **OK** button twice to see more options.

4. Click OK on the **RECORD** option on the screen to display the recordings menu.

5. To setup the recording, from the menu press **Record Episode** or **Record Series**, you can choose to record all episodes including re-runs, or only new episodes. You can also choose to record only on the channel currently selected, or on all channels.

6. To change your recording settings, press **Manage Recording**, from the program details screen.

7. To cancel a scheduled recording click Manage Recordings and select Cancel Episode / Cancel Series.

Record a program currently airing

1. Go to the wanted channel by keying in the channel number or through the program guide.

2. Once the live channel is displayed press on **R** button on your remote to start recording. **Note**: The recording will start from the moment you pressed the record button not from the moment the program started.

Watch a recorded program

1. Pres the ── button at the top of your remote. This will bring you to your DVR recordings.

2. Navigate to recorded or scheduled programs to manage your recording.

3. Select the title you'd like to watch. If multiple episodes of the same show are recorded they will appear here.

Visit our TCCTV How-To Videos for a visual step by step guide to using your new TCCTV DVR - they are updated regularly so check back often www.tcc.on.ca/tv/tcctv-how-to-videos