

Network Technician

Tuckersmith Communications Co-operative Ltd is a communications company offering a full range of telephone and data services in Huron and Perth Counties. We are a full service ISP and telecom service provider.

Ideal Candidate

You love to learn about networking, systems, security, communications, and programming. You like to rip things down and rebuild them to make them better. You're a natural tinkerer that enjoys technology. You embrace Open Source technologies and enjoy figuring out innovative ways to solve problems. You enjoy having a variety of tasks and responsibilities as opposed to being assigned a limited set of tasks.

As a Network Technician at TCC you will report to the IT Manager, and will primarily be responsible for troubleshooting services and customer issues. You will receive escalated troubles and do your best to handle them. You will provision new services and VOIP systems. You will work with FTTH, DSL, Cable systems on a regular basis.

If you're the type that likes to continue learning, and you have a thirst to expand your knowledge, pay, and responsibilities, then you will have the opportunity to progress in a variety of directions.

Duties

- Maintain an office support role across several locations – PCs, printers, connectivity, phones
- Diagnose and resolve PC and Server hardware and/or software problems
- Troubleshoot all devices and resolve LAN and WAN connectivity problems or loss of service
- Configure and install servers and migrate data, backups
- Configure and install VOIP phone systems
- Be able to work flexible hours
- Be available for on-call outside of regular business hours to deal with new installations, network related emergencies or service-affecting issues.

Basic Qualifications

- Strong interpersonal and communication skills
- Positive attitude and team spirit
- Must have a valid driver's license
- Focus, prioritize, and able to work independently without direct supervision
- Continue work-related education

Preferred Qualifications

- In depth knowledge of data networking and network design including routing and switching (OSPF, VLANs/VXLAN, STP etc.), Layer 2/3 networks and ACLs
- Expertise in systems administration (Linux, BSD, DNS, Firewall, DB, Mail, Apache etc)
- Knowledge of wireless technologies including WiFi and fixed wireless access (Cambium)
- Programming experience (Perl, Python, PHP, C etc)
- Experience with access platforms (Calix, Adtran, ONTs)
- Experience with VOIP systems (Aastra, Metaswitch, Mitel, SIP/MGCP)
- Virtualization/SAN (ESXi, KVM)

If you have the required qualifications and/or if you are passionate about technology, eager to learn and would like to join our team, please forward your resume by April 23, 2018 to the attention of the General Manager.

Email: employment@tcc.on.ca

Mail: 40023 Kippen Rd, Kippen, ON N0M 2E0

Tuckersmith Communications thanks all applicants, however, only those individuals selected for an interview will be contacted.